

ANNEX 1: Standard form for the right of withdrawal

This form is an annex of our Terms and Conditions. It can be sent to us directly from this page. You can also you withdraw by writing, sent:

by post to
Aquarelle.com, Customer Services
3 Rue Lucien Fremont, 60810 Brasseuse - France

by email to: **Customer Services**

Right of Withdrawal

You have the right to withdraw from this contract without giving a reason and within a period of fourteen days.

Concerning the sale of products, the withdrawal period expires fourteen days from the day on which you, or a third party designated by you, other than the carrier, physically receives the goods.

To exercise the right of withdrawal, you must notify us of your decision to withdraw from the present contract by means of a clear statement devoid of ambiguity (for example, letter sent by post, fax or electronic mail). You can use the standard withdrawal form but this is not mandatory. Our contact details are available above.

For the withdrawal period to be respected, you merely need to send your communication concerning the exercise of the right of withdrawal before the end of the withdrawal period.

Effect of withdrawal

Should you decide to withdraw from this contract, we will refund all payments received from you, including the cost of delivery (with the exception of the additional costs arising from choosing a form of delivery other than the least expensive standard delivery we offer) without undue delay and, in any event, no later than fourteen days from the day on which we are informed of your decision to withdraw from the present contract. We will refund your payment using the same means as used for the original transaction, unless you expressly agree to a different means; under no circumstances will this refund result in any costs to you.

You will be required to return or deliver the goods to: **Aquarelle.com, Customer Service**
3 Rue Lucien Fremont, 60810 Brasseuse - France, without undue delay and, in any event, no later than fourteen days after having informed us of your decision to withdraw from the present contract. This deadline shall be considered to have been respected if you send the goods before the expiry of the fourteen day period.

You will be required to pay the cost of returning the goods.

You will only be held responsible should there be any depreciation to the goods resulting from handling other than that necessary to establish the nature, characteristics and proper functioning of the goods.

Form

Surname	First Name
Email Address:	Telephone Number:
Date of order:	Order number:
Means of refund chosen:	
Message: <i>(This field is optional. You have the right to withdraw from this contract without giving a reason. You may nevertheless assist Aquarelle by indicating the reasons of your withdrawal or any other information that you deem useful.)</i>	
Date:	Signature: